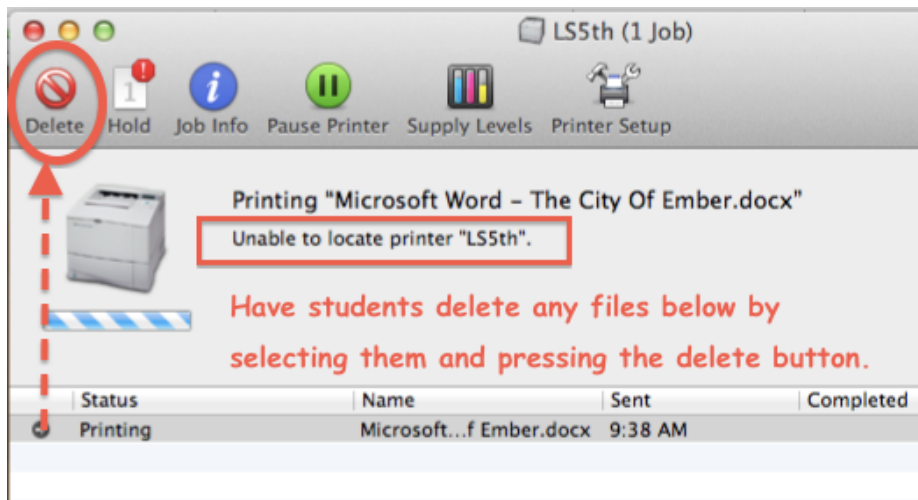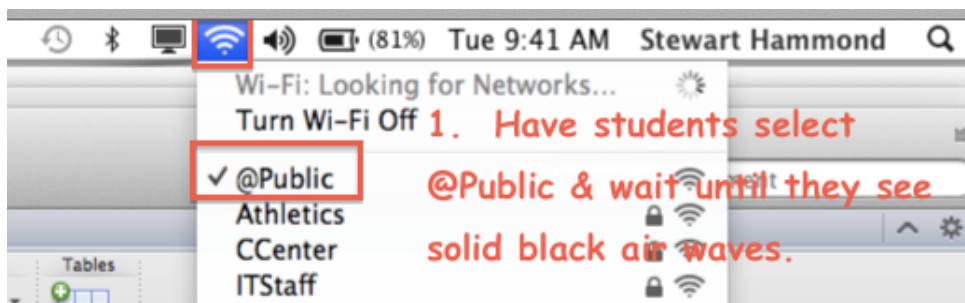If any of your students are having problems printing they will need to try the following to resolve the situation.

1. If your kids are seeing the Unable to locate printer message, have them delete all the files they have backed up under Printer Status pictured below. This is a very important step.

2. After they have deleted the print Q, they will need to click on the Wi-Fi icon from the menubar and drag down to @Public. They need to wait until they see the Wi-Fi bars are all filled in black. (see picture below)

3. After they see solid bars on @Public they should switch back to LS_Students Wi-Fi and wait until they see solid bars. When they do they can try printing again.